



EWAD

HOW TO RESUBMIT CLAIM IN EWAD PORTAL

Detail Claim Resubmission Process: Step 1

After receiving the claim via email, please click on the link, which will redirect you to the website for resubmitting the claim

OR

You can directly visit <https://claims.ewad.me/>

Dear [REDACTED],

We hope this message finds you well. Please resubmit the form as some details regarding submitting the claim form are missing.

Claim details:

- Merchant: [REDACTED]
- Device: **LG 4K TV 65QNED816RA-AMAE 65in**
- Invoice No.: [REDACTED]
- Remarks: **Invoice not submitted**

You can resubmit the form by clicking on this [link](#) and logging in to the EWAD portal. After logging in, please go to "Track Claim Status", where you will find a link to edit the form. Please note that there is no need to create a new claim; it is sufficient to edit the existing form.


Best regards,
EWAD


The information in this email is a general guide. Additional documentation or information may be required depending on the circumstances of your claim. Please note that failure to provide supporting

Detail Claim Resubmission Process: Step 2



Caring For Your **Device**
Anytime, Anywhere

 Enhanced Customer Experience

 Digital Claim Process

 Live Claim Status

Click LOGIN/REGISTER



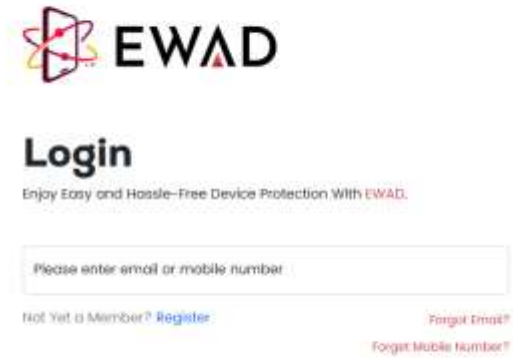
 LOGIN / REGISTER

 Track Claim Status

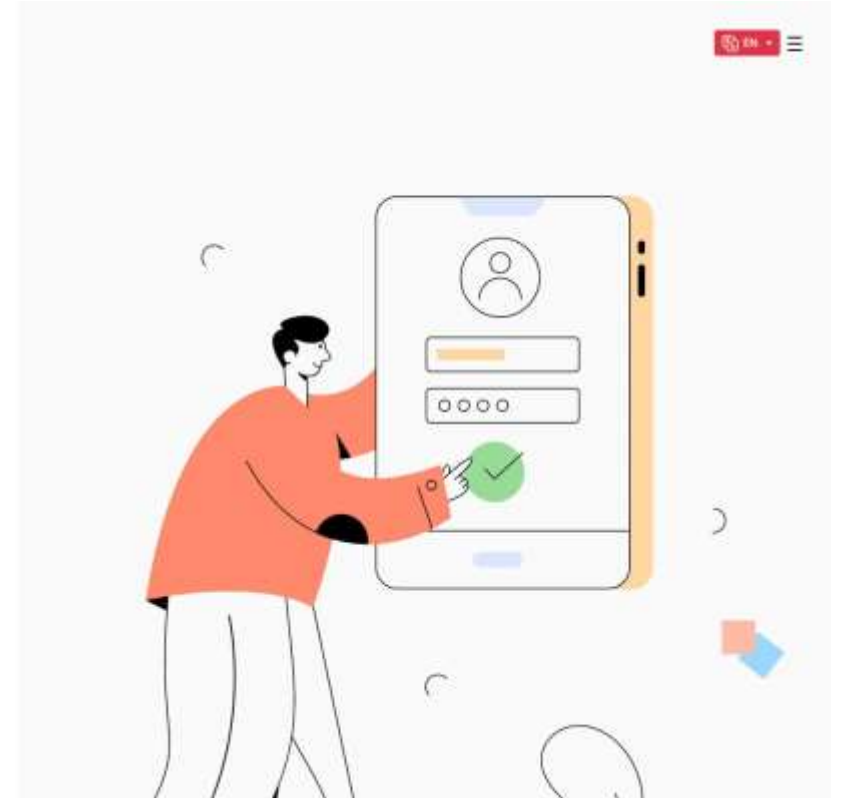


Detail Claim Resubmission Process: Step 3

Enter registered email/mobile
number and select log in



The login form for EWAD. It features the EWAD logo at the top, which consists of a stylized atom icon and the text "EWAD". Below the logo is the word "Login" in a large, bold font, followed by the tagline "Enjoy Easy and Hassle-Free Device Protection With EWAD." in a smaller font. A text input field with the placeholder "Please enter email or mobile number" is centered. Below the input field are two links: "Not Yet a Member? Register" on the left and "Forgot Email?" and "Forgot Mobile Number?" on the right.





Welcome To
EWAD Device Care

Welcome to EWAD!



Register Claim



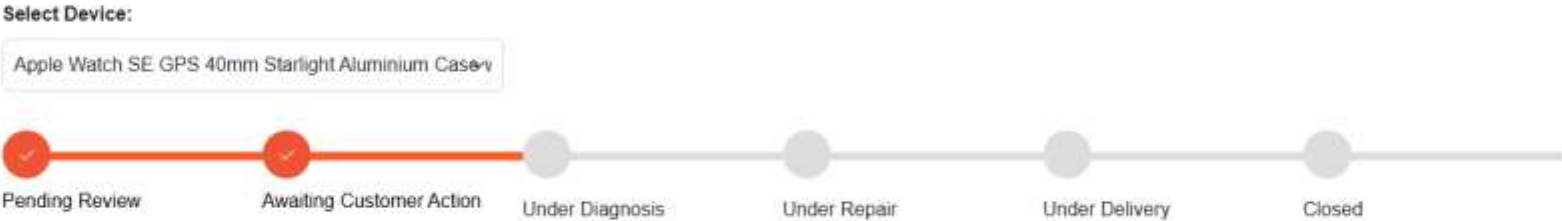
Track Claim Status



Select
"Track Claim Status"



Detail Claim Resubmission Process: Step 5



Claim No:
[REDACTED]

Invoice No:
[REDACTED]

Device:
Apple Watch SE GPS 40mm Starlight Aluminium Case with Starlight Sport Band - S/M

Updated:
20-02-2025

Comment:
SC

Edit Your Claim

Choose "Edit Your Claim."

Detail Claim Resubmission Process: Step 6

Fill out the claim form, upload the required documents, and then resubmit the request.

Important Information

The information requested and documents mentioned in this form are a general guide. Further documents or information may be required depending on the circumstances of your claim. Note that failure to provide supporting documentation may result in delay or rejection of your claim. Your Policy may not provide cover under every section shown in this Claim Form. The issuance and acceptance of this form does NOT constitute an admission of liability by Insurer or waiver of its rights.

Self Declaration

* I hereby declare that the information given in the event details is true and correct. In case anything is found to be false, untrue, misleading or misrepresented, I will be held liable including, but not limited to, denial of claim as per policy terms and conditions. I understand that I have read policy terms and conditions and will abide by it. I confirm:

1. I have deactivated iCloud, Find My iPhone (FMP), or any similar cloud platform, knowing that the claim process cannot begin without this deactivation.

2. I have backed up my data, acknowledging that the Insurer is not responsible for any data loss.

3. I understand that the repair or replacement timeline depends on the availability of parts or devices.

4. I understand that an excess payment may be required, and any delay in payment will affect the repair or replacement process.

5. I understand that if the repair cost exceeds the purchase price in a subsequent claim, I will be responsible for paying the difference.

6. I understand that I must remove my password and security features to enable repair and quality checks, as the claim process cannot proceed otherwise.

Above are only few points and not exhaustive terms. In addition to this, other policy terms will be applicable.

Have you made claim before for this policy? *

No

ACCIDENTAL DAMAGE

Location of Incident *

Omnile maloree corrup

Date of Incident *

28-01-1982

Describe how loss has happened *

Qusai minim est ill

Upload Invoice Copy *

Drop file here to upload. (Up to 10 documents | Max 5000 per file)

Only .jpeg, .png, .mpg, .pdf formats are accepted.

Upload Passport or Emirates Id Copy *

Drop file here to upload. (Up to 10 documents | Max 5000 per file)

Only .jpeg, .png, .mpg, .pdf formats are accepted.

Photo of Insured Item *

Drop file here to upload. (Up to 10 documents | Max 5000 per file)

Please share multiple photo to ascertain damage

Only .jpeg, .png, .mpg, .pdf formats are accepted.

Any Other Supporting Document

Drop file here to upload. (Up to 10 documents | Max 5000 per file)

Only .jpeg, .png, .mpg, .pdf formats are accepted.

Pickup From *

Customer Place

Full Address *

vad

Nearby Landmark

Remarks

Country *

UAE

State/Emirates *

Dubai

Area/Locality *

Al Awlr 1

Submit



Welcome To
EWAD Device Care

Your claim has been succesfully submitted with claim number [REDACTED] You can now track its status by using the tracking feature.



Register Claim



Track Claim Status



Once the claim form is successfully submitted, an Email confirmation will be sent.

